



Kidney Week 2020 Reimagined Registration FAQ

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Kidney Week 2020 Reimagined Attendee Registration FAQ

Please note – dates and deadlines listed in this document are subject to change.

Contact Information

ASN Kidney Week 2020 Reimagined Registration Center:

Call Center Hours: Monday – Friday
9:00am – 5:00pm EST

Phone: (866) 849-8868 Domestic
(571) 549-4543 International

Email: asnregistration@spargoinc.com

Website: <http://www.asn-online.org/>

When will registration open?

Attendee registration will open Wednesday, August 5, 2020 at 10:00 am EDT
Group and exhibitor registration will open Wednesday, August 19, 2020 at 10:00 am EDT

What are the dates for Kidney Week 2020 Reimagined?

- October 19-21, 2020 Early Programs
- October 22 – 25, 2020 Annual Meeting – simulive, live-streamed, and on-demand sessions; posters; and exhibits.
- All meeting content will continue to be available on the Kidney Week 2020 Reimagined website until December 4, 2020.

How do I register for Kidney Week?

To register for Kidney Week, please click here: <http://www.asn-online.org/education/kidneyweek/2020/register.aspx>

What are the registration rate deadlines?

This year in our reimagined digital format there will be no registration rate deadlines. Registration will remain open until December 3, 2020 at the following rates:

Category	Digital Annual Meeting October 22 – 25	Digital Early Programs October 19 - 21	Digital Basic Research Forum Early Program October 21
ASN Member	\$375	\$485	\$25
ASN Fellow-in-Training Member (PhD/Post Doctorate Trainee)	\$0	\$275	\$25
ASN Student Member (Undergraduate, Graduate, Medical, PhD, Resident)	\$0	\$275	\$25
Non-member	\$770	\$770	\$25

I am a kidney disease patient; how can I register for Kidney Week 2020 Reimagined complimentary?

Please contact meetings@asn-online.org to request a patient registration code.

I am a member of the press; how can I request a press registration for Kidney Week 2020 Reimagined?

Please contact ASN Press Officer, Christine Feheley at cfeheley@asn-online.org to request a press registration code.

I am a student or resident; how can I register for Kidney Week 2020 Reimagined annual meeting complimentary?

Students can register for the ASN annual meeting without paying a registration fee as long as they are a current member with ASN. There is no fee associated with a student membership at ASN. Please visit the ASN website here: <http://www.asn-online.org/membership/join.aspx> to join ASN. Please note, if you register for the meeting as a non-member, the registration fees will not be refunded. Please complete your ASN membership before registering for the meeting to take advantage of the free student attendance.

Kidney Week 2020 Reimagined Attendee Registration FAQ

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I am a fellow/trainee; how can I register for Kidney Week 2020 Reimagined annual meeting complimentary?

For Kidney Week 2020 Reimagined, Fellows/Trainees can register for the ASN annual meeting without paying a registration fee as long as they are a current fellow/trainee member with ASN. There is no fee associated with a fellow/trainee member at ASN. Please visit the ASN website here: <http://www.asn-online.org/membership/join.aspx> to join ASN. Please note, if you register for the meeting as a non-member, the registration fees will not be refunded. Please complete your ASN membership before registering for the meeting to take advantage of the complimentary fellow/trainee registration this year. You must establish membership and register as a student in advance of the meeting.

How do I become a member and receive the member rate?

Please visit the ASN website here: <http://www.asn-online.org/membership/join.aspx> to join ASN. Please note, if you register for the meeting as a non-member, the registration fees will not be refunded. Please complete your ASN membership before registering for the meeting to take advantage of the member rate.

How do I make changes / modify my registration?

If you need to make changes to your registration information, please contact the ASN Kidney Week 2020 Reimagined Registration Center at the contact information above.

What if I need to cancel my registration?

Cancellation requests must be submitted in writing and sent to asnregistration@spargoinc.com. Cancellations will not be accepted by phone. Cancellations will be acknowledged by email. If you do not receive an acknowledgement within two weeks, please contact Customer Service at +1 (866) 849-8868 or International +1 (571) 549-4543 or by email at asnregistration@spargoinc.com.

- \$75 Cancellation fee will be assessed on cancellations received by October 16, 2020 at 11:59 p.m. EDT in writing to asnregistration@spargoinc.com.
- After October 16, 2020, 100% cancellation fee will be assessed on ALL CANCELLATIONS.
- Access is non-transferrable. Per ASN policy and for your security, do not share your ASN login details with others.

What if I registered as the wrong designation?

If you registered with the incorrect designation (i.e. Dr., PharmD, Fellow) or membership status, we can adjust your designation or member type so that it appears correctly on your digital profile. Please note that no refunds will be given for the difference in non-member to member rate.

All attendees are required to pay the difference in registration fee from any designation change. Please verify your designation and membership status before completing your registration.

What is included in my registration fee?

Your Kidney Week Annual Meeting Registration includes the following:

- Educational sessions held Thursday, October 22, 2020 – Sunday, October 25, 2020
- Full access to the digital scientific exposition
- Plenary sessions
- ePosters
- Industry sponsored educational symposia
- Attendee Connect networking
- Attendee engagement such as the digital photo booth
- Content available until December 4, 2020

How do I get my registration receipt / invoice / confirmation?

Individual Attendees

Your registration confirmation will be emailed to you after your registration has been completed. Your receipt will be emailed to you once payment has been made. Be sure to add asnregistration@spargoinc.com to your contacts and check your spam folder for any expected emails. If you do not receive these emails please contact the ASN Registration Center.

Kidney Week 2020 Reimagined

Attendee Registration FAQ

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Group Attendees

Your group administrator has access to your individual confirmation email and invoice. Please contact them for a copy of those materials.

What forms of payment are accepted for registration?

ASN accepts VISA, Mastercard, American Express, and JCB credit cards as a form of payment for attendee registration. To pay by check, please contact asnregistration@spargoinc.com.

How can I register my group?

You may create a group login and register your participants online via the group registration website which will be available on August 19, 2020 at 10am EST. Please click "Register Online" on the [ASN website](#) to access the group registration website.

How do I register as a member of an exhibiting company?

The primary exhibiting company contact will be given login instructions to register all exhibitors. Please contact your company representative to be registered as an exhibitor. If you are the primary contact and you have not received your login details, please contact kidneyweek@spargoinc.com.

Can I register for the digital Exhibit Hall only?

Attendees must register for the annual meeting in order to access the digital exhibit hall. Exhibit Hall only passes are not available to attendees.

How will I receive access to Kidney Week 2020 Reimagined?

Details on how to access the digital event content will be emailed to your registration email address before the event. Early Program registrants will receive information no later than **October 12**. Annual meeting registrants will receive information no later than **October 20**. If you do not receive this information, please check your spam folder first. If you cannot locate the email, please contact meetings@asn-online.org.

What is #FirstRespondersFirst and why do we have the option to donate to them this year?

To support its mission and commitment to corporate social responsibility, ASN asks our community to join us in supporting #FirstRespondersFirst to benefit Direct Relief. Your tax-deductible donation to #FirstRespondersFirst will provide essential supplies, personal protective equipment, medicines, and other resources for protecting frontline health care workers worldwide.

Individual donations can be made online during the Kidney Week registration process. ASN will match all donations up to \$50,000. Please click here for more information on #[FirstRespondersFirst](#) and [Direct Relief](#). Additional details can be found on the Business Wire press release [here](#).

#FirstRespondersFirst is a fund of the Entertainment Industry Foundation (EIF), a 501(c)(3) charitable organization. EIN: 95-1644609

I need a receipt for my #FirstRespondersFirst donation; where can I find one?

Your tax-deductible donation is listed on your registration confirmation. Your confirmation acts as your receipt for registration and your donation. If you need your receipt resent, please contact asnregistration@spargoinc.com.

For more information on ASN Kidney Week 2020 Reimagined, please view the event FAQ on the ASN Kidney Week website here: <https://www.asn-online.org/education/kidneyweek/>.