



**KIDNEY
WEEK** 20
21

FAQs

*This information is subject to change.
Updated September 15, 2021.*

For Kidney Week 2021, ASN will make every effort to:

- Emphasize the health and safety of participants, vendors, staff, and other stakeholders.
- Manage the situation with the COVID-19 pandemic as proactively as possible.
- Ensure a meaningful experience for every participant (regardless of virtual or in-person participation).

1. Why did ASN transition from a hybrid to fully virtual meeting?

With increasing uncertainties around variants of the COVID-19 virus, ASN has cancelled plans for the in-person component of ASN Kidney Week 2021 in San Diego, CA. We must put health and safety first, and developments surrounding the virus and its variants have raised significant concerns about the appropriateness of bringing a large group of people together from across the country and throughout the world.

ASN firmly believe this decision is in the best interest of our meeting participants, our stakeholders, our partners, and—most important—the millions of people who have entrusted us with their health care. ASN must continue to set the standard among health professionals and medical specialty societies. Also, Kidney Week is such a rich experience because nearly 50% of the participants travel from outside the United States, which would not have been possible this year.

2. What are the dates of Kidney Week 2021?

- **Monday, October 25, 2021** – Virtual meeting platform launch. On-demand content for Early Programs.
- **Wednesday, October 27, and Thursday, October 28, 2021** – Virtual live-stream sessions for Early Programs.
- **Thursday, November 4, through Sunday, November 7, 2021** – Annual Meeting virtual sessions, posters, exhibits, networking, and more.
- All meeting content will be available on the virtual meeting platform until Friday, January 7, 2022.

3. What is the time zone of Kidney Week 2021?

Pacific Daylight/Savings Time (PDT/PST) in the United States.

Registration and Housing

4. How do I register for Kidney Week 2021?

Early registration opened on Wednesday, August 11, 2021, and will close on Wednesday, September 22, 2021 (extension). Standard registration will open on Thursday, September 23, 2021, and close on Friday, December 31, 2021. [Click here](#) for registration fees and information. [Click here](#) for additional instructions.

5. I am registered for the Annual Meeting in-person, what are my options?

- ASN will proactively transfer all in-person registrations to virtual registrations. In-person and virtual registration fees are the same.
- If you are an in-person registrant and would not like to be registered for the virtual meeting, you may receive a full refund. To request a refund, email asnregistration@spargoinc.com by Friday, September 24, 2021. After this date, no refunds will be issued.

6. Will participants and exhibitors be refunded for hotel costs?

If you booked your hotel through the official ASN Housing Bureau SPARGO, Inc., your hotel reservation has been cancelled, and no deposit has been charged. There is no need for you to contact the hotel or the ASN Housing Bureau.

For participants and exhibitors who booked through any entity other than the ASN Housing Bureau, cancellations must be made directly with the hotel/entity and are subject to their policies. ASN is not responsible for cancellation fees through third-party bookings.

7. Will participants be refunded for their airline tickets?

ASN will not cancel or refund individual airline ticket costs. Please contact your airline carrier directly for their policies on cancellation, credits, etc.

8. Who can I contact for more information on registration or housing?

Please email meetings@asn-online.org, and the ASN meetings team will get back to you. Thank you for your patience as we continue to work through all details.

Program/Content

9. Where can I access Kidney Week 2021 program offerings?

Early Programs information is available [here](#). Annual Meeting information is available [here](#). The program is subject to change.

10. How will I access Kidney Week 2021 content?

ASN will host a dedicated virtual meeting platform for Kidney Week 2021 that all participants can access. You will be able log in with your ASN account. ASN will provide detailed instructions closer to the meeting.

11. How long will I have access to the recorded content?

All meeting content will be available on the Kidney Week 2021 virtual platform until Friday, January 7, 2022. In late January 2022, this content will move to the ASN eLearning Center for up to three years and continue to be complimentary to meeting participants who obtain an access code. Access code information will be available in October 2021.

Abstracts

12. I submitted an abstract by the deadline on Friday, June 2, 2021. When will I receive the decision?

Abstract notifications were emailed on Friday, August 13, 2021. If you did not receive your notification, please email education@asn-online.org.

13. I am a poster presenter. Where can I find more information about next steps?

Since Kidney Week 2021 is now fully virtual, all posters will be presented virtually as only ePosters (not in-person). ASN Education will email all poster presenters by Tuesday, September 21, 2021, with an update and ePoster instructions. If you did not receive this message, please email education@asn-online.org.

14. How will posters be viewed, presented, etc.?

ePosters will be available to view on-demand in the ePoster platform beginning on Thursday, November 4, 2021, at 10:00 a.m. PDT (Pacific). ePosters and their associated abstracts will not be behind a paywall for viewing. ePosters can be viewed from smartphones, laptops, tablets, or computer monitors. The online viewer allows participants to examine every detail of your poster while protecting content from download or re-use.

Exhibits/Support/Advertising

15. Will there be an exhibit hall?

Kidney Week 2021 includes virtual exhibits on the virtual meeting platform.

16. My company has been confirmed to exhibit in-person at Kidney Week 2021. What is the next step since the in-person event is cancelled?

No action is needed at this time. SPARGO, Inc. will contact you by the end of September with more information.

17. Will exhibitors receive a refund for the in-person exhibit cancellation?

ASN will work with you to either convert your investment to a virtual exhibit, roll funds over to 2022, or provide you with a full refund. The ASN exhibits team will contact you on how best to meet your specific needs.

18. My institution/company is interested in exhibiting. Who should I contact?

[Emily Dowling](#), Senior Account Manager, SPARGO, Inc.

19. My company committed to sponsoring in-person items at Kidney Week 2021. What is the next step since the in-person event is cancelled?

[Kara Page](#), ASN Vice President for Business Development, will contact you with more information.

20. How can my company support and/or sponsor Kidney Week 2021?

Contact [Kara Page](#), ASN Vice President for Business Development, for more information and available opportunities.

21. My company is interested in advertising in ASN's newsmagazine, *Kidney News*, which will be mailed to participants in advance of the meeting. Who should I contact?

[Kelley Russell](#), National Sales Manager, The Walchli Tauber Group.

Other

22. Will there be continuing education credits (CME/CNE/CPE) and maintenance of certification (MOC) points for Kidney Week 2021? If so, how many credits/points?

Annual Meeting participants can claim up to 75 continuing education (CE) credits and American Board of Internal Medicine MOC points. For Early Programs, CE credits vary from program to program, and MOC points are not offered.

23. How can I get my Certificate of Attendance?

Please check back in October for this information.

24. Will there be social events at Kidney Week 2021?

Participants will have opportunities to network via the Kidney Week 2021 virtual platform.

25. My institution/company applied for an in-person ancillary event. Will we receive a refund for our processing and event fees?

If you paid an ancillary event fee to ASN, you will receive a full refund of all processing and event fees. ASN will cancel any space requests made through ASN in ASN official meeting space. If you booked a venue outside of the Hilton Bayfront, Manchester Grand Hyatt, Marriott Marquis San Diego, or the San Diego Convention Center, you will need to cancel directly with that venue/entity. ASN will not be responsible for any cancellation penalties or fees.

26. We still want to host an ancillary event. What is the ancillary event policy for the Kidney Week 2021 virtual event?

Due to the virtual delivery of this year's meeting, ASN will not provide a platform for hosting non-ASN virtual events. All logistics and arrangements must be made by the organizer. ASN will not post, publicize, or endorse any non-ASN virtual events this year. Please contact meetings@asn-online.org with any questions.